

Kelowna Community Advisory Board on Homelessness Minutes

DATE: February 13, 2020

Chair: Ellen Boelcke

Minutes Recorder: Abbie Norrish, Central Okanagan Foundation

COMMITTEE MEMBERSHIP

P = Present, A = Absent, R = Regrets

	SECTOR REPRESENTATIVE:	NAME:	ORGANIZATION:
P	Chair	Ellen Boelcke	KCR – Community Resources
P	Vice Chair	Randy Benson	Kelowna’s Gospel Mission
	Funder	Reanne Holden-Amadio	United Way-Southern Interior BC
P	Rehabilitation	Mia Burgess	Brain Trust Canada
P	Housing / Shelter	Liz Talbott	NOW Canada
-	Provincial Government/Youth	<i>vacant</i>	<i>vacant</i>
P	Indigenous	Cheryl Woods	Ki-Low-Na Friendship Society
P	Education	Phil Bond	UBC Okanagan
	Provincial Government/Health	Sandra Robertson	Interior Health Authority
P	Mental Health/Housing	Mike Gawliuk	Canadian Mental Health Association
P	Faith	Don Richmond	Evangel Church
	Corrections	<i>vacant</i>	<i>vacant</i>
	Provincial Government/Housing	Nanette Drobot	BC Housing
P	Lived Experience	Elaine McMurray	Lived Experience Circle
	Front Line Youth	Sarah Mackinnon	Okanagan Boys & Girls Clubs
	Municipal Government	Sue Wheeler	City of Kelowna
-	Provincial Government/Income Assist	<i>vacant</i>	Ministry of Social Development and Poverty Reduction
P	Backbone and Coordination	Stephanie Ball	Central Okanagan Journey Home Society
Non-Voting Members:			
R	Central Okanagan Foundation	Cheryl Miller	Community Entity/Foundation / Funder
P	Central Okanagan Foundation	Richard Roy	Community Entity/Foundation / Funder
P	Service Canada	Wayne Ackerman	Service Canada/Federal Government
	Service Canada	Lisa McHaffie	Service Canada/Federal Government
Alternates			
P	Provincial Government/Housing	Matthew Komeriand	BC Housing
Guests			
P	Service Canada	Cynthia Keating	Service Canada/Federal Government

DISTRIBUTION

- CAB-H Members
-

Meeting called to order at 10:07 am

AGENDA ITEM

1. Welcome to New Members, Guests, Introductions –Ellen

- Cheryl provided land acknowledgment
- Round table introductions
- OK to record meeting for minute recorder accuracy

2. Approval of February 13, 2020 Agenda

Motion for approval of February 13, 2020 agenda: Randy, Seconded: Mia

- Wayne: addition of Service Canada update as 7a

Vote: Passed/Unanimous

3. Approval of August 21, 2019 and July 25, 2019 Meeting Minutes- Ellen

Motion to approve the July 25, 2019 minutes: Mike, Seconded: Liz; Vote: Passed/Unanimous

Motion to approve the August 21, 2019 minutes: Mia, Seconded: Mike; Vote: Passed/Unanimous

4, 5 & 6 Introduction of 3 new representative to join the Community Advisory Board on Homelessness: Cheryl Woods, Stephanie Ball and Tina Larouche - Ellen

- 3 possible new members to the committee: Cheryl Woods, Tina Larouche, Stephanie Ball
 - Cheryl representing Ki-Low-Na Friendship Society. Currently workers in outreach for the society
- Stephanie and Tina not present
- Richard: Stephanie new ED for Central Okanagan Journey Home Society. Would be filling the seat that has been vacant
- Need a motion that committee should add a second indigenous representative prior to voting on appointing Tina Larouche, founder of Indigenous Housing Society

Motion to add a second seat on the board for indigenous representation: Elaine, Seconded: Phil; Vote: Passed/Unanimous

- Discussion: Liz on the board of Kelowna Indigenous Housing Society. She will abstain from the vote to add her to the committee

Vote: Passed/Unanimous

- Cheryl leaves the room

Motion to appoint Cheryl Woods to the Ki-Low-Na position on the committee: Liz, Seconded by: Roy; Vote: Passed/Unanimous

Motion to appoint Stephanie Ball ED of Journey Home replacing Gaelene in the Backbone and Coordination seat. Motion: Phil, Second Randy; Vote: Passed/ Unanimous

AGENDA ITEM

Motion for Tina Larouche: remain on the committee: Mia, Seconded: Elaine Vote: Passed/Unanimous

7. Updates

Central Okanagan Journey Home Society's activities – Stephanie

- Stephanie is not present, Elaine provided update as part of the Lived Experience Circle
 - Lived experience is recruiting for new cohort in April. Information on how to refer is forthcoming
- 10:22 Stephanie arrives
 - Created new alumni position for Lived Experience which will support new members. Recruitment for 9 new members will occur over 2 days at the library.
 - Please encourage those eligible to apply. Members are provided honorariums (\$18/hr) and lunch
- Stephanie: in role 9-10 weeks.
- Focus has been figuring out where Kelowna is in the context of homelessness.
- Presented draft of implementation plan to the board focusing on the society's role in the community over the next year
- Part of Built for Zero along with Penticton (only 2 communities in BC), 30 communities across Canada
- Creating By-Names list inclusive of all agencies regardless of funding from BC Housing or any other partner to inform housing needs across the community. Hope to have this done by spring and grow over 2020
- Joining cohort of communities across Canada tracking veteran homelessness starting in July
- Sector capacity building: Supporting leadership across the sector, evolved business models, wage gap analysis, front line staff turn over rates, lack of resources and capacity to support training and retention
- Local systems evolution and redesign around gaps identified from a service user lens
- Exploring regional partnership opportunities with ministries and the City
- Regional focus around needs work and broader public policy
- Housing models: affordability issue in Kelowna. Not so much about supportive housing as it is affordable housing. Working with the sector to determine how supportive housing is defined in our community, which is much different than other regions
- Exploring business sector interest in the enhancement of capacity around affordable housing
- Didn't maximize potential opportunities around social innovation or micro entrepreneurship during phase 1 of the implementation plan (which is complete). Opportunity to enhance what this could look like in the community
- Moving forward with development of Community Hub model around continuum of employment supports and wrap around supports. Initial proposal will hopefully be complete March/April

7.a. Update on Service Canada-Wayne

- Wayne: CFP process in Prince George to select CE beginning April 1. Transitioning from current CE United Way of Northern BC, to City of Prince George to be the CE start date of March 1
- In Kelowna, moving forward with transitioning delivery of indigenous homelessness Reaching Home funding, from non indigenous CE (Central Okanagan Foundation) to an Indigenous CE. Amending the agreement with COF. Engagement with indigenous stakeholder in the next couple months to hold funds starting April 1, 2021.

AGENDA ITEM

- No news regarding new designated communities for Western Canada

8. Approval of the recommendations of the Program Review Committee for the Reaching Home funding for 2020-2024– Ellen/Richard

- There is a need for flexibility in the Community Plan on allocation of funds between the directives. Due to the complexity of applications which requested funding under several directives its problematic to match services and community need with the predetermined directive allocations. Hoping for motion to grant CE 10% variance from the community plan within directives during budget negotiations with successful applicants
- Ellen: Organizations were asked to provide holistic services to the community under 3 directives. There was overlap between the services. CAB-H previously determined what percentages would be available under each directive based on community need
 - Received requests for \$13,348,690 and had \$2,846,000 to allocate. Requests were 5x the available funds. Richard will be presenting what the adjudication has put forward, but need flexibility in allocation between directives
- Phil: What would 10% be in terms of dollars?
 - In the first year in the Housing Services directive there was a total of \$235,224. 10% of that is about \$23,800 in that directive for that year. This would be the maximum; Richard will try to work within the recommended percentage
 - Prevention and Shelter Diversion was \$178,668; 10% is approximately \$17,800
 - Support Services: \$178,668; 10% is approximately \$17,800
- Wayne: This is happening across communities. The Community Plan was a best guess when it was developed and there is flexibility to update your plan as you move along
- Ellen: We are responding what the community needs

Sue joins by phone 10:42

Motion: The CE is given the opportunity to negotiate the individual contracts to stay within 10% of the allocated amounts for each one of the directives: Phil, Seconded: Mia

- Wayne: Suggest using the words 'activity area' rather than 'directive' so that the language aligns with the community plan

Revised Motion: The CE is given the opportunity to negotiate the individual contracts to stay within 10% of the allocated amounts for each one of the activity areas: Phil, Seconded: Mia

Vote: Passed/Unanimous

- Members with conflict of interest are asked to leave Liz, Randy and Mike leave the room
- Richard: Review committee members: Elaine Murray, John Graham, Kerry Rempel, Mia Burgess, Stephanie Ball, and Tina Larouche ,Ellen sat in ex-officio, Cheryl chaired, Richard as CE.
- Received 10 applications, \$13,348,690. Net of administration there was\$2,563,020 to distribute which is a

AGENDA ITEM

\$10,785,670 difference.

- Adjudication of applications was onerous, but each committee member had well thought out comments. Depth of experience evident throughout the process. Impressed with professionalism and commitment to homelessness needs in the community. Not an easy task to determine which organizations to fund but consensus was achieved. Thank you to committee from Cheryl and CE.
- Applications were received from: Boys and Girls Club of the Okanagan, Canadian Mental Health Association-Kelowna and District Branch, Central Okanagan Community Food Bank Society, Freedoms Door Resurrection Recovery Resource Society, HOPE- Helping Out People Exploited, John Howard Society Okanagan Kootenay, Karis Support Society, Kelowna's Gospel Mission, NOW- New Opportunities for Women Canada, Seniors Outreach Services Society.
- Coordination of Resources and Data discussed first: proposing to fund the extension of youth services under the A Way Home program as they are undertaking a youth access table which is mandated under this directive. All other Coordination of Resources and Data funding will be allocated later after several ongoing BC specific issues are resolved including data sharing with BC Housing, governance, hosting, maintenance and access. The Central Okanagan Journey Home Society has been identified as the backbone organization for Kelowna which may receive its charitable status making it eligible to receive these funds
- The committee then discussed if there were any applicants which would be removed from consideration. HOPE Outreach and Kelowna Community Food Bank were removed
- A spreadsheet was distributed to committee members present showing the proposed allocation of funds to each of the successful applicant organizations
- It quickly became clear that it was burdensome to go through directive by directive and the committee decided to go through applications holistically. After discussion, the committee removed Freedom's Door, John Howard Society and Seniors Outreach Services Society from consideration
- Boys and Girls, CMHA, Karis, Gospel Mission, and NOW Canada were successful in their applications, but no one received full ask
- The committee allocated enough to smaller organizations with smaller requests that programming would not be impacted by the reduced approved funding
- Funding is for 4 years, committee had to determine if the organization had capacity to deliver over that period. Karis has not previously received funding but had a strong application Confidence from committee in the successful organizations
- Sue: Can you provide an overview of the successful programs?
 - MIA: CMHA: Adult Housing First and Housing First for youth, Boys and Girls Clubs: shelter diversion and staffing around housing placement, Gospel Mission: staffing outreach, Karis: percentages of positions, NOW Canada: Essentials Program
- Sue: with the proposed level of funding will CMHA be able to maintain current level of service or will it be a reduction? CMHA would receive the same level of funding as previous years but reduction from their ask
- Mia: Can you speak to why there are no increases for Karis and KGM?
 - The committee determined the approved funding for the first year and requested that the CE allocated funding for the next 3 years based on the percentage received in year 1. However, overall funds available increased after year 1, leaving a pool of money to be distributed to successful applicants. If Karis and Gospel Mission funding were increased as requested it would take them over

AGENDA ITEM

the asked amount, while the remaining organizations would receive less than asked. The smaller organizations received a small reduction to their ask, while the larger organizations received a larger reduction. This would be fair given that the larger organizations have greater resources available

- Stephanie: what are the optics of providing 3 organizations that have increases and 2 that don't?
- Mia: Karis could we at least meet their ask? The ask was reasonable, it was a percentage of wages without increases built in. Stephanie and Eileen agree
- Eileen propose Karis and Gospel Mission are increased up to their ask and the other organizations take a small reduction.
- Ellen: Stay with year 1 allocation. There was an increase between year 1 and 2, after which funding levels stayed the same. Recalculate the reduction for other organizations and recalculate the others up to ask for years 2-4.

Motion 1: The increase in funds after year one are allocated equally among all 5 organizations up to their ask: Eileen, seconded: Dan; Vote: Approved/Unanimous

Sue approves by phone

Motion 2: Given the amendments on the first motion, motion to accept the amounts as forwarded by the adjudication committee: Phil; seconded: Dan; Vote: Approved/Unanimous

Sue approved by phone

9. Closing remarks – Ellen

Motion to Adjourn at 11:13: Eileen; seconded: Stephanie